

QUALITY POLITICS

The logo for Gervall, featuring the word "Gervall" in a bold, black, sans-serif font. The letter "G" is significantly larger and more stylized than the other letters. Below the text is a red, horizontal, brush-stroke-like graphic element.

The Manager of **GERVALL** wishes to transmit to all the components of the company, its commitment to Quality, through the approval and dissemination of this **QUALITY POLICY**.

The management of the GERVALL company considers that quality is an essential factor for the success of the company and that each person in the organization is responsible for the function they perform.

In the same way, it is essential to establish this Quality Policy and establish defined objectives reflected in writing, in an understandable manner, in a Quality Manual so that they are understood, applied and kept up to date by all levels of the company. organization and ensure that:

1. Products meet specification requirements and stakeholder needs are met.
2. Annex VII (Module H) of Directive 2014/33/EU of the European Parliament and of the Council of the European Union is used as a model of Conformity based on the full assurance of the quality of safety components for elevators.
3. Appropriate measures are taken to prevent non-conformities. These are detected in the most initial state possible and the appropriate measures are taken to avoid their repetition, and thus obtain a continuity of quality and an improvement of the results.
4. ISO 9001 is taken as a model that facilitates compliance with current regulations, customer requirements and encourages continuous improvement..

This Policy will be supplemented each year, with measurable and quantifiable **QUALITY OBJECTIVES**, as well as reviewed in terms of their degree of compliance, in order to ensure that **GERVALL** faces the challenges of the future with guarantees..

The Management wishes that all company personnel contribute to the fulfillment of these policies, and assumes the commitment to contribute, as far as possible, the material and human resources that make them possible, to comply with the requirements and continuously improve the effectiveness of the quality system in all its aspects.